

Focusing on our Future: the Young People, their well-being, Quality of Life Committee report

From the Quality of Life Committee

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Quality of Life Committee

- **Helps the US community adapt to work at CERN and life in the Region**
- We provide Information everyday important issues: starting work at the lab, hostels; health insurance, visas, taxes, hostels, time management, careers, etc
- We have get-togethers of students and young postdocs at CERN.
- We help them when and where needed to solve problems, and/or refer them to appropriate people to get help while respecting their privacy.
- We have helped some graduate students first hand who were having problems
- **Quality of Life: Usha Mallik (Chair and ACCU Representative); Darin Acosta, Verena Martinez Outschoorn, Viviana Cavaliere, Harvey Newman, Corrinne Mills, Toyoko Orimoto, Anthony Timmins**

Challenge to newcomers

- Many of them come from either small towns in U.S. or Canada, CERN is not the natural surroundings they grew up in (many not fluent in English)
- For small university groups, often not many people to get them acquainted to the usual life at/around CERN
- For quotidian life they need to know the “lingo”, “culture”, fiscal realities, housing issues, difference between CH and FR for housing, how and where to find apartment, to be plugged in to “CERN life”
- How and where to get the “hang” of the professional activities, to get involved in analysis, in selecting areas of qualification for authorship (they often get help from their mentors)
- Last, but not the least, food habits

Summary of User Data (as of 31.12.2017)

full statistics: https://indico.cern.ch/event/691441/contributions/2837983/attachments/1661321/2661729/Users_Overview_2017.pdf

12'221 User in 2017 (+421, +3.6% w.r.t. 2016)

Member States: 7'151 (+193, +2.8% w.r.t. 2016)

Associate Member States: 478 (+248, +108% w.r.t. 2016)

Non-Member States: 4'592 (-20, -0.4% w.r.t. 2016)

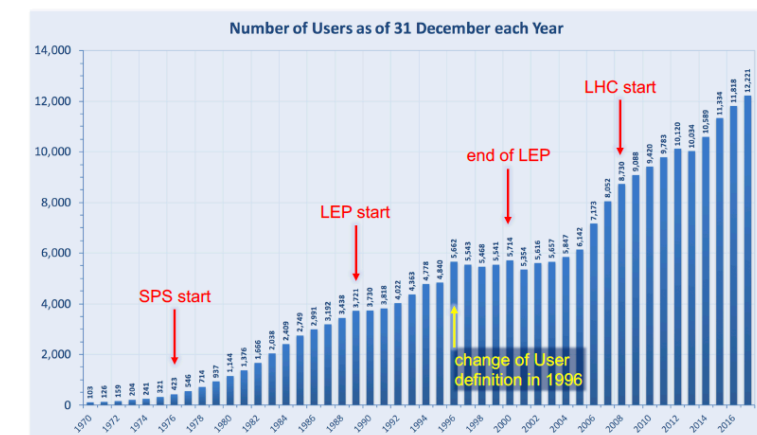
} India became Associate Member State in 2017

927 Institutes* (+44, +5.0% w.r.t. 2016)

72 Countries* (±0 w.r.t 2016)

74.04% of Users with same nationality as institute country
(74.16% in 2016)

* = only Institutes and Countries counted with active Users at CERN



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Observer State

Country ISO code	Description	No. of Institutes	No. of Users	Users with Nationality of Institute	% of Users with Nationality of Institute
JP	JAPAN	52	266	244	91.73
RU	RUSSIA	27	1032	956	92.64
US	UNITED STATES OF AMERICA	144	1967	1057	53.74
Observer State	Total	223	3'265	2'257	69.13

largest Users community from the US

~1/2 of US-Users are non-US citizens

Newcomers list

- Twice a month we receive a list of newcomers from the User's Office,
 - sent only to Usha (Chair of the Quality of Life committee) and Alexia Malard-Leyval, the housing coordinator for ATLAS U.S. and Canadian groups
- Often in flux as they move between CERN and their respective home institutions
- Problems in the list supplied by CERN users office
- Took several iterations
- After an exchange with the head of users office, about checking the list by sharing with the young group who would know about newcomers or not, the response after a while 'the list was accurate'.
- Needs to be pursued more: time consuming
- Several emails to "newcomers" have gone unanswered
- Will have a discussionCERN or U.S. experiments)

Young group of volunteers

- We best communicate with people who have had similar experiences
- A young people's volunteer group was established, it has been at work for almost 2 years very successfully; largest number from ATLAS, followed by ALICE, then CMS
- Membership becomes active and dormant depending on their stay at CERN
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Discussion (Meet and Greet)

- How and where to find information on the CERN webs
- USLUA membership, in order to get messages: USLUA events Includes bi-yearly parties Special talks (such as Project Management, Time Management, Career Opportunities..)
- Bank and currency exchange information
- Cafeteria Information, times, places
- Public transport, and how to find times, CERN transport
- Ombudsperson, Onsite Doctor and Psychiatrist, Social Service (CERN services for users)
- Shopping Information, centers
- How to get integrated in analysis group, selection questions
- Most Importantly: to get in touch with the volunteer in question or, for more serious confidential issues to get in touch with Usha or Ombudsperson or Psychiatrist (quite a few of them sometime get together for coffee, beer etc)
- Possibility of future volunteering

A Very successful summer get together at CERN on July 2018

- Attendees: the spokespersons of the experiments, Ombudsperson, Social Service staff from CERN who want to help come to meet and greet young people.
- Several senior members also show up to mix and to get to know the young folks
 - An excellent opportunity to get to meet them one on one
- Name tags are used, so you can meet your collaborators and fellow scientists from other experiments and areas, prepared by the ATLAS secretariat
 - Much help setting up from the ATLAS secretariat
- A few very short introductory talks are given from the US-LUA chair, spokesperson of experiments and Ombduspersion
- Good food (non-veg and veg), and drinks (alcoholic and otherwise) and music
- **About 200-250 people in attendance this year**



**Photos by J.
Gonski**



ACCU: Advisory committee of CERN users,

- formal body of interaction between CERN management and Users:
 - <http://accu.web.cern.ch/>
- Is now more of information gathering, once problems/inconveniences are aired
- Usha Mallik: USLUA representative
- Meeting are closed but minutes are public

Some useful info from ACCU

- Family members who are EU nationals and resident in CH may request Permit B ==> replaces carte de legitimation and permis C
- new team leader course: <https://lms.cern.ch>, valid for 5 years
- **New Users intro to CERN (formally called Induction): “Onboarding Sessions”, next 6 Dec. 2018. Quarterly sessions. 1 full day. (Users can skip CERN Staff/Fellows pension session).**
- New Grey Book: <https://greybook.cern.ch/greybook/>

Some useful info from ACCU

- Reminder that since May 2 all persons required to wear badge. Visitor badge can be requested by Service portal and printed at Bld. 33 reception (later gate B also)
- Car rental: New car rental service introduced in July 2018: <https://cern.service-now.com/service-portal/report-ticket.do?name=car-rental-request&se=car-pool-rental>

RENTAL PRICES

All prices incl petrol (if taken at CERN petrol station), unlimited km's and insurance

Short term rental CHF/day/vehic	1-5 days	5-10 days	10-30 days	>30	Weighted Average price
Cat A	10	11	12	15	10.65
Cat B	11	12	13	16	12.52
Cat C	14	15	16	20	15.69

Long Term (4 year) CHF/month/vehic.	Logo	NoLogo
Cat A	330	429
Cat B	360	468
Cat D	550	

TS/YETS CHF/month/vehic.	Duration of
Cat B	400
Cat D	610

A cat. Peugeot 108 or similar
 B cat. Partner or similar
 C cat. 5008 or similar
 D cat. Van

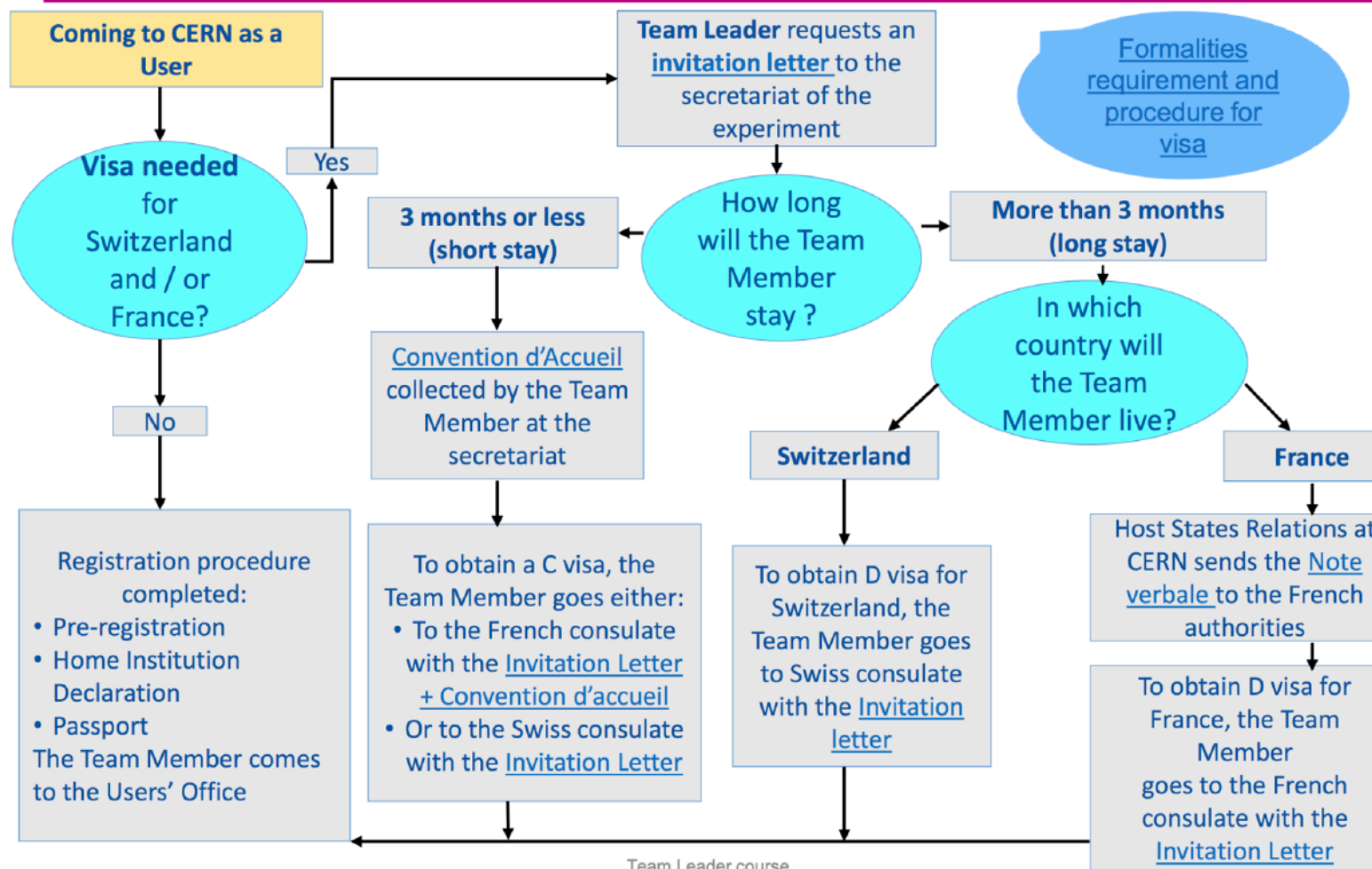
- New bikes being purchased: currently 430 available, 550-600 needed
- Taxi voucher distributed by Mobility Center, requested by secretariat, charged on CERN budget codes / Team accounts
 - If you need to be picked up by a taxi on the CERN site announce the arrival of the taxi to the guards in advance: <https://cern.service-now.com/service-portal/>

Visas

- deadlines for visa applications
 - at least 3 weeks before arrival for short-stay (C-type, ≤ 90 days)
 - at least 4 weeks before arrival for long-stay (D-type, > 90 days)
 - + additional delay in obtaining an appointment of up to one month
- passport needs to be valid
 - at least 3 months after the expiry date of the short-stay visa
 - at least 8 months from the date of submission of the application for a long-stay visa

Team Leader responsibilities towards Team Members - Before arriving at CERN

Communication about visa requirement



Health Insurance

- CHIS will not be available to newcomer users
- Six months' renewable insurance available from Allianz
- But have to be present at the time of renewal
- Initially, research into more possibilities were promised to come
- Service desk ==> Computer interface rather than human interface (feedback needed, very few so far)
- New contractor from April 2017
- Switchboard 76111 integrated with service desk

Conclusion

- Some info on <https://www.uslua.org/> which is being updated
- Darin Acosta, New Student Orientation Guide, Newcomers Guides: <https://www.dropbox.com/s/xl2cbiak035vaye/NewStudentOrientationAtCERN.pdf>
- If you know somebody that is moving to CERN and needs help please get in contact with us
- Usha has been leading this effort for several years and is stepping down at the end of this one
 - **Thanks Usha for everything!**

Driving CERN vehicles in EU

- Not to be used for transporting family members or for shopping
- Not to be used by members of contractor's personnel
- If to be used by the driver (who rented) between work and residence on a regular basis, has to be authorized by the head of department
- While driving, the driver should be in possession of CERN access card, valid driver's license, vehicle registration, insurance etc
- A valid identity card (visa, passport etc)
- Using vehicle with green plates:
- New rules by French authorities, orchestrated by Paris (not from Gex) Automatic, no need to visit (to be enforced from beginning 2018)
- More restriction might ensue (along with teething problems)